

Additional Party Information

Please review the information below if you have any issues please contact us immediately. You have 48 hours to cancel without any penalty and will receive 100% of your deposit back.

Guideline for Guests Providing Decorations and Paper Goods

We're so excited you've chosen Moozie's Play Café to co-host your little one's next birthday celebration! Moozie's offers its guests the unique opportunity of providing their own decorations. To ensure a smooth transition and so that we can accommodate these custom requests we've provided the following guidelines. All decorations and paper goods should be placed in a **box clearly labeled** with the following:

- Child's First and Last Name
- Date and Time of your Party

The decorations and paper goods for your party should be delivered to Moozie's fully assembled **no less than five (5) days** prior to your party:

- Any **centerpiece(s)** being provided are to be **fully assembled** prior to drop off, two for parties with 15 or more children.
- One (1) **banner** is permitted not to exceed 10 feet in length by 12 inches in letter height
- Any **table cloth(s)** being provided are to be a minimum of 8 feet in length by 4 feet in width, two for parties with 15 or more children.
- If you're providing **Plates**, make sure to provide enough for kids and adults, for cake and for food.
- **Napkins**, same as above.
- **Cups**, kid's cups are not necessary as all of our packages include kid's juice boxes and kid's bottled water. If you will be providing the adults with beverages, please plan on bringing cups for the adults.
- **Favors**, fully assembled (if applicable).

Moozie's handles the cake cutting; you do not need to bring a knife to cut the cake or a cake server – **don't forget to bring candles!**

For Moozie Parties: You may arrive **up to fifteen (15) minutes prior to your party start time**; please no earlier as we may have additional parties scheduled before and/or after your party! Please also let your guests know as well (especially the grandparents!). Also, we respectfully ask that you work to have your entire party exit the building no later than fifteen (15) minutes after your parties scheduled end so we may begin preparing for the next party. Moozie's reserves the right to charge an additional \$30 for those arriving early or staying much beyond the fifteen minute allotment.

Our play area is **socks only** for adults and children for the benefit of our little crawlers. Moozie's invitations include a reminder for guests to bring socks. If you're planning on using your own invitations we highly recommend adding that language to your invites. On the day of your party we will ask you if you'd like us to charge your guests that might have forgotten socks or to run a tab and have it added to your final bill, the cost for socks is two dollars per pair. Any guests that are unable to remove their shoes (such as the elderly or those suffering from ailments of the foot) may enter the play area but must remain on the tiled portion.

FAQ

Is alcohol permitted at Birthday Parties?

Yes, but we ask that you bring cans or have your guests use plastic cups to avoid any accidental broken glass. We also ask that alcohol remain in the cafe throughout the party.

Contact us to plan your party today: 856.319.3FUN or aimee@mooziesplaycafe.com

Why do you charge a \$25 outside food fee at Birthday Parties?

The outside food fee covers any additional paper goods you may need as well as any additional packing up and clean up as a result. While Moozie's isn't "peanut free", we do take extra special care in the cleaning of the facility when outside foods are brought into Moozie's.

I'm bringing hot food to our Moozie's Birthday Parties, what time should I plan to have it arrive?

If you're bringing hot food, we recommend you plan to have it arrive 30 minutes after your parties start time to ensure it's hot and fresh for your guests. Party packages vary so please coordinate this with your party planner. You may certainly bring it earlier but understand that to ensure a successful party, adhering to the party schedule is vital. Unfortunately, the use of chaffing dishes and sternos are not permitted - all food should arrive ready to eat.

We want to bring additional snacks to our Birthday Party, are there any snacks we shouldn't bring?

We ask that you refrain from bringing potato chips because of the grease and Doritos or Cheetos due to the cheese, these two items inevitably end up on fingers and ultimately in the play area. Additionally, we ask that you also refrain from bringing nuts as well. While Moozie's isn't "peanut free" we do our very best to limit the exposure wherever possible. If you have questions about any snack, please don't hesitate to ask.

Do we need to bring balloons for the Birthday Parties?

Twenty balloons are provided with each of our party packages so you do not need to bring balloons. You may elect to bring a larger themed (mylar) balloon that we can attach to the birthday child's seat if you would like.

Are smash cakes permitted?

Absolutely, what's more fun than smash cakes! We simply ask that you bring a high chair from home though.

Are gratuities permitted at Moozie's Birthday Parties?

While tipping isn't necessary it's always appreciated! It's the ultimate compliment that you appreciate the services provided to you and your little ones! If you have hired additional service providers (i.e. face painter or character) you can either tip at the end of your event or tip the provider directly.

Moozie's wants your party to be a party your child will never forget. If you have any additional requests, please don't hesitate to ask as soon in advance of your party as possible.

Moozie Rules, for the safety of all our guests

- No shoes in the play area, socks must be worn.
- No food or beverage in the play area, except coffee with lids.
- Alcohol is permitted in the Café area.
- No potato chips, Doritos or other greasy/cheesy type chips.
- No balloons are permitted in the play areas.
- No decoration in the play areas.
- No running.
- No throwing, except balls.
- No toys in the café area.
- No costumes are to be worn while food is being consumed.
- No climbing above climbing equipment.
- No green boogies.
- No crashing.

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NEW DIY Party Guidelines

Our **Do It Yourself Parties** offer guests a low-cost party opportunity in a world class facility. To make sure you and your guests have a fun and safe experience we've providing some guidelines for you to review prior to your special day.

Moozie's will provide you one (1) party attendant, his/her role will be as follows:

- Review and provide any requested party additions.
- Review party schedule.
- Help welcome guests as they arrive.
- Help keep party on schedule.
- Monitor environment and notify you of anything that requires your attention.
- Monitor temperature and music levels during the party.

Your role:

- Review Moozie rules & guidelines prior to day of party
- Arrive no earlier than 30 minutes.
- Responsible for the complete set up and breakdown of your party, adhering to all Moozie's Rules and Guidelines.
- Responsible for the safety of your guests by monitoring and attending to any misuse of Moozie's facility and equipment.
- Responsible for providing your guests with direction during all transitions.
- Responsible for returning all toys and equipment to their general areas and placing all trash and recycling in the appropriate containers,
- Depart the facility no later than 30 minutes, \$30 will be added for each fifteen minute increment thereafter.

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